



## **CrackMyBookie KYC Policy**

### **1. Introduction**

Welcome to CrackMyBookie (“we”, “us”, or “our”). We are committed to providing a secure and responsible betting environment. To comply with applicable laws and prevent illegal activities such as money laundering and fraud, we have implemented this Know Your Customer (KYC) policy. This document outlines our procedures for verifying customer identities and ongoing monitoring.

### **2. Purpose**

The purpose of this KYC policy is to verify the identity of our customers, ensure responsible gambling, and comply with legal and regulatory requirements. It helps us safeguard our platform and maintain trust with our users.

### **3. Scope**

This policy applies to all new and existing customers of CrackMyBookie who register, deposit, or place bets on our platform.

### **4. Customer Verification Procedures**

#### **4.1 Customer Onboarding -**

Customers must complete the registration process by providing accurate and complete information.

- To activate their accounts, customers are required to submit valid identification documents for verification.
- Accounts may be restricted or suspended until verification is successfully completed.

#### **4.2 Required Documentation Customers**

will be asked to submit the following documents:

- Proof of Identity Valid government-issued ID (passport, driver’s license, national ID card).
- Proof of Address: Utility bill, bank statement, or official correspondence issued within the last 3 months, showing the customer’s name and address.
- Payment Method Verification: Depending on the deposit method, additional verification may be required (e.g., credit card verification).

#### **4.3 Verification Process -**

Documents can be uploaded directly through our secure platform.

- We may use third-party verification services to authenticate documents.

- Verification must be completed before allowing large deposit or withdrawals.

### **5. Age and Identity Restrictions**

- Customers must be at least 21 years old (or the legal age in their jurisdiction).
- We reserve the right to refuse service to individuals from jurisdictions where online betting is illegal.

### **6. Ongoing Monitoring & Responsible Gambling**

- We continuously monitor transactions for suspicious or unusual activity.
- Customers engaging in large transactions may be subject to additional verification. - We promote responsible social gaming and may implement limits or self-exclusion options.

### **7. Enhanced Due Diligence (EDD)**

- For high-risk customers or large transactions, we conduct additional checks, including source of funds verification.
- Customers flagged for suspicious activity will be subject to further investigation and reporting to authorities if necessary.

### **8. Record Keeping**

- All verification documents and transaction records will be securely stored for a minimum of 5 years or as required by law.
- Customer data is handled in accordance with applicable data protection laws (e.g., GDPR).

### **9. Data Privacy & Security**

- We prioritize the confidentiality and security of customer information.
- Personal data is used solely for verification, compliance, and customer service purposes.

### **10. Compliance & Staff Training**

- Our team receives regular training on AML, KYC, and data protection procedures.
- We periodically review and update our KYC policies to remain compliant with legal requirements.

### **11. Reporting & Suspicious Activity**

- Any suspicious activity or transactions will be reported to relevant authorities in accordance with applicable laws.
- Customers may be asked to provide additional documentation if suspicious activity is suspected